

When you connect the seneye device to a USB port on your PC the 4 LEDs on the front should flash after a few seconds. If this doesn't happen please try a different USB port on your PC or on another PC. If it still does not work please check the following:

- Check if the seneye device is showing up in "Devices and Printers" on your PC.
- Check if a removable disk shows up when you disconnect and reconnect the device.
- Check to see which LEDs are ON on the seneye device

Please [contact us](#) for further information and let us know which state your device is in