

Occasionally the graphs on seneye.me do not show your full history. This can be caused by a number of things, but it is important to note that your data history is not lost. **In this situation, E-mail us at support@seneye.com** and we will get the system to re-draw your graphs. During this time please do not be alarmed if any of the following happens, it is quite normal.

You see no data on seneye.me for a couple of hours.

You receive multiple 'congratulations on your first reading' E-mails.

Your last reading widget shows different values to what you would expect.

You receive warning e-mails for out of date readings.

All of these side effects will clear within a few hours as the system catches up. After the process is complete you will be able to see the full data for all of your graphs on seneye.me.